

City of New York End User Information Sheet

Contract No. 3687175 | Term: May 1, 2016 – April 30, 2021

TVR #	SitOnIt Seating: 922970 IDEON: 923056	
Price Guides	SitOnIt Seating: September 16, 2019 IDEON: September 16, 2019	
Products	SitOnIt Seating: Multipurpose seating, stacking chairs, folding chairs and dollies or trucks, designed to support stacking and folding chairs IDEON: Tables and accessories / Upholstered seating	
Volume Discount	Tiers (based on list)	State Discount (SOI / IDEON)
	Tier 1 (\$1-\$10,000)	51% Installed
	Tier 2 (\$10,001 - \$50,000)	51% Installed
	Tier 3 (\$50,001 - \$100,000)	52% Installed
	Tier 4 (\$100,001 +)	53% Installed
Minimum Order	SitOnIt Seating: \$40.00 IDEON: None	
Delivery	SitOnIt Seating: Ships within 2 business days using express fabrics ARO. Ships within 5 business days using all other fabrics ARO. Ships within 10 business days using leather ARO. IDEON: Ships within 10 business days using express fabrics ARO. There is a \$95 net fee for less than three pieces. Please verify fabric grades on the SitOnIt Seating or IDEON website before ordering.	
Payment Terms	Net 10 -1% Discount, Net 30	
Credit Card	Credit card will be accepted.	
Cancellation	Orders which have entered any stage of production cannot be cancelled. Requests for cancellation are not accepted until acknowledged by Exemplis. In the event cancellation is accepted by Exemplis, cancellation charges may be for the entire amount of the order.	
Purchase Order Instructions	Orders must have TVR number to receive this contract's discounting. The name of the registered End User must appear in full (no abbreviations) on the Purchase Order.	
Return & Restocking	Authorization for return must be requested from and approved by Exemplis prior to the return of the merchandise. Returns are subject to a restocking charge equivalent to 40% of the net order plus freight. Unauthorized returns will not be accepted by Exemplis.	
Warranty	SitOnIt Seating: Lifetime Warranty on all SOI products, except: <ul style="list-style-type: none"> • 12-year for Amplify, Torsa, Wit, and Nova when used 24/7 • 10-year for chairs purchased with the Heavy-Duty option when used 24/7 • 5-year for Fabric, Foam, Knit Back, Mesh, and Plastic • 2-year for Fabric and Foam for chairs purchased with the Heavy-Duty option IDEON: 12-years for all IDEON Seating and Tables, except: <ul style="list-style-type: none"> • 5-year for Power Modules and Electrical Components COM/COL not warranted for wear or long-term adhesion. Normal wear and tear is the specifier's responsibility.	
Contract Administration	Derek Cairo; Manager, Contracts 6415 Katella Avenue, Cypress, CA 90630 Ph: (888) 274 - 8664 Email: dcairo@exemplis.com	
Sales Contact	Jeffrey Lamendola, Sales Manager 11 E 26 th Street, New York, NY 10010 Ph: (917) 882-7037 Email: jamendola@exemplis.com	